

IMPORTANT NOTICE RE COVID-19

Canada and the world are facing an unprecedented crisis. New restrictions have been placed on the size of gatherings and the direct interaction of people to slow the spread of the COVID-19 virus.

We wish to continue to provide a marketplace for selling and buying livestock for as long as it is possible to do so while still meeting the requirements for social distancing.

Until further notice, Heartland Livestock Services will remain open for business and continue our regular cattle sales. To protect the health and safety of our staff and customers alike, and in compliance with the Federal and Provincial orders including **State of Emergency** declarations issued recently, we have implemented the following effective immediately:

General

- For the duration of this emergency, our sales are to transact cattle sales only and not for general spectators. We encourage sales to be viewed online from your home on www.DLMS.ca
- 2. Cafeterias will be closed.
- 3. Please respect our staff and others and practice social distancing (2 meters apart) at all times. If you have increased risk of COVID-19 (over 60 years of age and/or pre-existing medical conditions in your household), we recommend you stay home.
- 4. Please do not touch any other person no handshakes or other contact with our staff, livestock inspectors, truckers, producers or anyone else.

Consigning Cattle

- 1. If you have cattle to sell, please pre-book them in advance for a delivery appointment to avoid line ups and congestion at unloading.
- 2. After your cattle are unloaded, please leave the premises in a timely manner.
- 3. A mail box at receiving will be provided for drop off of manifests where our staff will pick them up from there.
- 4. Our office counters are closed to the public. Cheques will be mailed out or can be picked up by calling the office ahead to make arrangements.

Purchasing Cattle

- 1. If you wish to purchase cattle, we recommend you place your order through one of Heartland marketing staff or an independent order buyer.
- 2. For all those intending to purchase cattle in person (ranchers and order buyers), there is a limit of one (1) buyer per operation. Please do NOT bring extra people with you.

We highly value our staff, customers and others working on our sites and want all of you to remain healthy.

Thank you for your cooperation.

Management